

ARVAL RELIEF VEHICLE PRODUCT DESCRIPTION

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ARVAL
BNP PARIBAS GROUP

For the many
journeys in life

Relief Vehicle Product Description

With Arval relief vehicle we guarantee your full mobility if your car is immobilized, so that your driver can continue their planned journey.

The table below describes the 3 relief vehicle products and for which case you will be provided a relief vehicle and for how long.

product name	type of relief vehicle provided	breakdown up to 15 days	accident up to 15 days	theft up to 15 days	fire up to 15 days	vandalism up to 15 days	service and maintenance for one day
service and maintenance only passenger car	category c similar to vw golf	no	no	no	no	no	yes
service and maintenance only small LCV	small lcv similar to vw caddy	no	no	no	no	no	yes
service and maintenance only medium and large LCV	medium lcv similar to a small vw transporter 6-7 m3	no	no	no	no	no	yes
mobility + passenger car	equivalent car type to leased vehicle limited up to station wagon.	yes	yes	yes	yes	yes	no
mobility + small LCV	equivalent car type to leased vehicle limited up to small lcv.	yes	yes	yes	yes	yes	no
mobility + medium and large LCV	equivalent car type to leased vehicle limited up to medium or large type lcv.	yes	yes	yes	yes	yes	no
full coverage passenger car	equivalent car type to leased vehicle limited up to station wagon.	yes	yes	yes	yes	yes	yes
full coverage small LCV	equivalent car type to leased vehicle limited up to small lcv.	yes	yes	yes	yes	yes	yes
full coverage medium and large LCV	equivalent car type to leased vehicle limited up to medium or large type lcv.	yes	yes	yes	yes	yes	yes

Arval will provide a relief vehicle of a chosen category if your car is immobilized by one of the following causes:

- **Breakdown** for the “Mobility +” and “Full coverage” product
- **Accident** for the “Mobility +” and “Full coverage” product
- **Theft** for the “Mobility +” and “Full coverage” product
- **Fire** for the “Mobility +” and “Full coverage” product
- **Vandalism** for the “Mobility +” and “Full coverage” product
- **Service and maintenance** for 1 day only if you have included this service

If your vehicle is immobilized by one of the reasons mentioned above, give us a call at +47 23 00 70 70 and we will organize your relief vehicle.

As soon as your car is immobilized and needs to be repaired for the causes mentioned above,

Arval will put at your disposal the corresponding relief vehicle.

If your car is still immobilized after more than 15 days of an accident you can still continue to benefit from your relief vehicle but you will be charged the additional days of relief vehicle at the Arval daily rental prices for the corresponding category of your relief vehicle.

If your car is declared total loss or theft (with the corresponding denunciation to the police), you will get a relief vehicle for up to 15 days. Therefore, you will have to find a long term solution to replace the car at total loss. You always have the possibility to keep your relief vehicle for longer by paying for additional days of relief vehicle at the Arval daily rental prices for the corresponding category of your relief vehicle.

Exclusions / Limitations of liability

This service is provided in partnership with Arval Rent a car partners network.

Arval will do his best to provide a relief vehicle of the designated category but we cannot guarantee it in 100% of the cases as availability of the designated car category may be restricted in some remoted place or in peak season. Arval will offer a solution with a different and available car category in such case.

As the relief vehicle will be provided by Arval rent a car partners network, rules of use of the vehicle as well as insurance conditions will be the ones validated by the designated rent a car partner.